



OPERATIONS SUPERVISOR

YOU WON'T JUST IMPROVE OUR SERVICE QUALITY.

AS A CERTIFIED INTERNATIONAL SPECIALIST, YOU'LL MAKE THE CUSTOMER'S LIFE BETTER.

Would you like to be part of the most international company in the world? A company operating in more than 220 countries worldwide, and has been pioneering cross-border express shipping since 1969.

Would you like to be part of a business that connects people across the globe? And the more we connect, the better life on Earth becomes. Do you want to make a difference?

Then join our team and you'll become a Certified International Specialist.



DHL Express has 50 openings for the role of Operations Supervisor in Malpensa (VA). In this role you'll help us provide awesome customer service through ensuring careful and efficient handling of customer outbound and inbound shipments. Working as critical part of our operations team you'll have the opportunity every day to be able to deliver the best service quickly, efficiently, and with a can do attitude. Join us and help us achieve our mission Excellence Simply delivered and have a best day, every day.

In this Operations Supervisor position:

- You be part of a hard working, amazing and diverse International Operations team (well actually it's more like a family here at DHLExpress!)
- You will support your colleagues and our customers by coordinating, monitoring and following up Sort Operations process, ensuring that all shipments are processed according to local and DHL Network standards and meet flight cut off deadlines.
- You will assist with the loading and unloading of our customers precious shipments, and ensure that they are handled and stored with care, safely and efficiently
- You will also be able in the use of appropriate tools, in order to train and develop your team
- You will be responsible for planning and organization activities
- You will grow as much as you want to grow – with on-the-job experience and a Plane load of learning opportunities, DHL Express offers amazing career opportunities

Now, here's what we need from you:

- University Degree
- Availability to travel in Italy and abroad
- Good English
- Multi-tasking, flexibility and target orientation skills

So what are you waiting for – apply for your new International Career now!

CONNECTING PEOPLE. IMPROVING LIVES.