

# INSTRUCTIONS FOR CONFIGURING VPN SETTINGS FOR WINDOWS OPERATING SYSTEM DEVICES

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## 1. Requirements

This document explains how to configure a **Microsoft Windows** machine to access the University VPN data network.

The user device must meet the following requirements:

- Microsoft Windows operating system currently supported (Windows 8.1 or higher);
- Access with system administrator roles.

Important notes about using VPN connection:

- VPN connection is reserved for **computers that are located outside the University network** (VPN connection assigns an IP address belonging to the Bicocca network);
- the use of the University VPN connection, the Bicocca network, and the Italian University and Research Network, are **subject to acceptance of the GARR-AUP policies** (available at the following [link](#)).

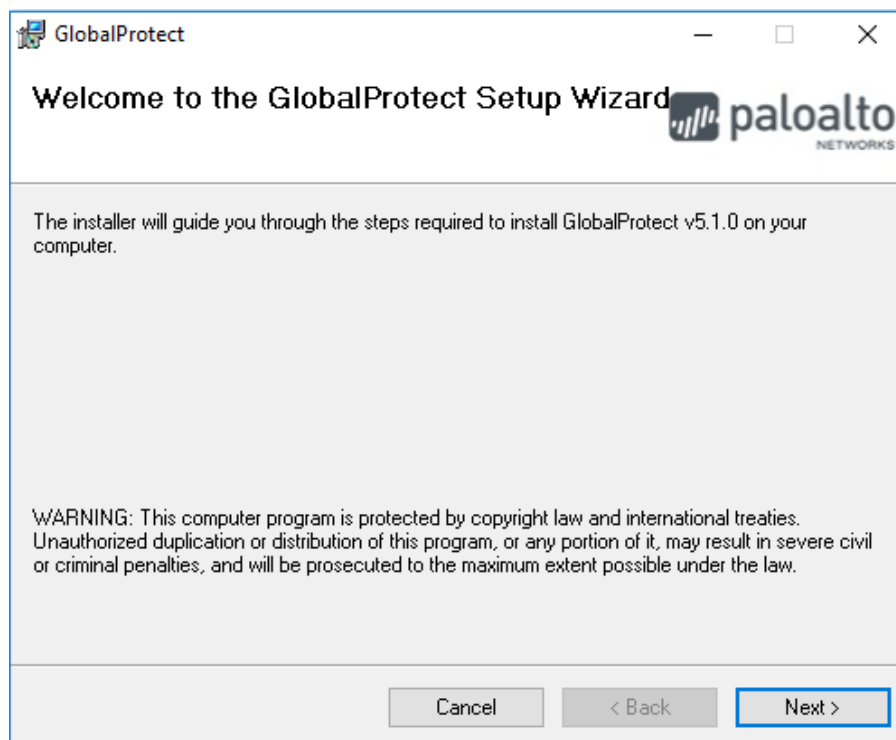
## 2. Settings

Install the **Palo Alto GlobalProtect** software (agent) in your operating system:

- Access, with your university credentials, the following [link](#)
- **Download** the specific agent for your operating system
- **Install** the downloaded package (GlobalProtect64.msi) by clicking on the **Run** button
- For devices with Windows 10 operating system, a screen will appear in which Microsoft recommends installing this app from the Microsoft Store to protect your PC (**NOT RECOMMENDED**); click on **Continue to Install outside the Store**



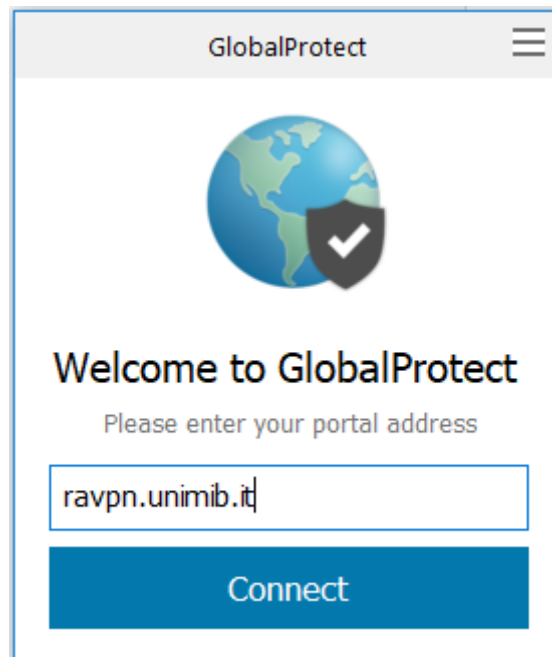
- To complete the installation, click on the **Next** button and accepting all the installation confirmation requests that are proposed



- When finished, click **Close**.

Configure the University VPN connection:

- Enter in the form portal **ravpn.unimib.it** e click on the **Connect** button



GlobalProtect

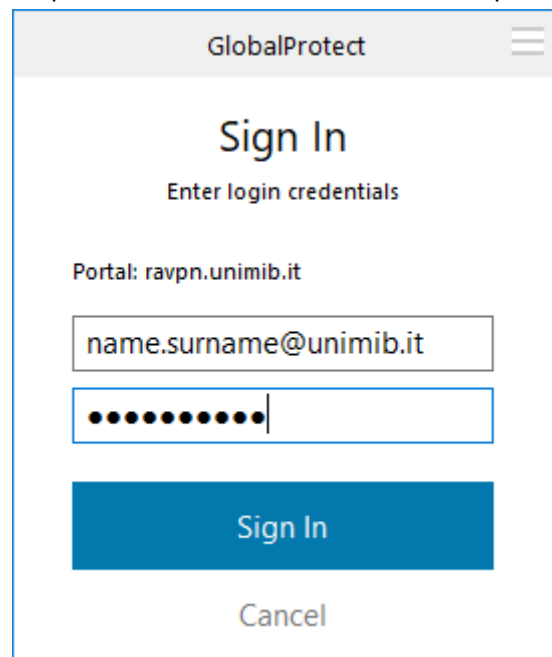
Welcome to GlobalProtect

Please enter your portal address

ravpn.unimib.it

Connect

- Once redirected to the University authentication system, change the settings as indicated, **inserting your credentials** (the complete e-mail address and the relative password)



GlobalProtect

Sign In

Enter login credentials

Portal: ravpn.unimib.it

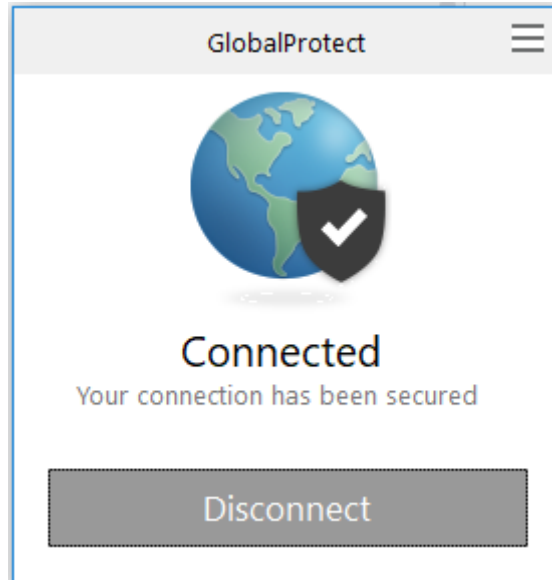
name.surname@unimib.it

.....

Sign In

Cancel

- Click on **Sign in** button and authentication will be performed.



The VPN connection will be correctly established.